

James Ramos

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Objective

Motivated university student seeking an entry-level pilot or aviation-related position. Brings a strong foundation in communication, teamwork, organization, problem-solving, and service under pressure, with aviation club involvement and technical project experience that show strong potential for pilot development.

Education

University of Nevada, Reno - School of Business, Business Management | 2024-Present

Relevant Skills

Leadership & teamwork

Organization & attention to detail

Adaptability

Clear communication

Time management

Professional customer service

Problem-solving under pressure

Technical learning potential

Aviation operations interest

Work Experience

Mauna Lani Auberge Resort - Halani Restaurant

Food Runner / Server Assistant | 2022-2026

- Supported daily restaurant operations at a five-star resort by coordinating with servers, kitchen staff, and guest service teams.
- Used strong memory retention and attention to detail to deliver orders accurately during high-volume service periods.
- Communicated clearly with team members to prevent delays, mistakes, and guest service issues.
- Responded to guest questions and concerns professionally while staying calm and solution-focused.

Mauna Lani Auberge Resort - Front Drive

Valet & Bell Service Assistant | 2023-2024

- Provided professional guest service by greeting guests, assisting with luggage, and supporting front-drive operations.
- Handled unexpected issues, including misplaced luggage or vehicle keys, with patience and a practical problem-solving approach.
- Maintained composure under pressure while coordinating vehicle movement, luggage handling, and guest requests.
- Built strong communication, responsibility, and situational awareness skills in a high-service environment.

Leadership & Technical Projects

ChapterSync Website

- Built a digital attendance-tracking app with check-in, calendar, and goal-setting features using AI-assisted development.
- Strengthened organization, technical learning, and problem-solving skills by creating a tool for accountability and event tracking.

Fraternity Campaign Website

- Created a professional website to present goals, ideas, and leadership plans for a fraternity election.
- Demonstrated initiative, leadership, and the ability to use technology to support organizational goals.

Aviation Involvement

Nevada Aviation Club - Member

- Participates in aviation-related activities and continues developing interest in pilot training, aircraft operations, and aviation career pathways.
- Shows commitment to learning more about the aviation field through campus involvement.

Achievements

Employee of the Month Nomination - September 2023 | STEM Honors - 2024 | Academic Honors - 2024 | Career Technical Education Pathway Honors - 2024

References

Available upon request.